

# Patient Bill of Rights

Our goal is to provide you with the best possible eye care. As part of that service it is important that you know and understand your rights as a patient.

- You have the right to the privacy of all of your medical records. These records may be shared between providers responsible for your care.
- You have the right to have your prescription filled accurately and to the standard set forth by law.
- You may have your prescription filled at the place of your choosing without harassment.
- Your eye Doctor is required by law to provide you with your prescription immediately after paying for the exam.
- The prescription should not contain an expiration date unless it is one for contact lenses or there is a medical reason for the Doctor to see you again at a specific time.
- You have the right to have all questions answered and visual options explained.
- You have the right to know the name and qualifications of the person or persons providing you with eye care.
- It is not legal to place on the prescription, require a patient to sign, or deliver to the patient a form or notice disclaiming the liability or responsibility of the examining doctor for the accuracy of the eye examination or of the ophthalmic goods and services dispensed by another seller.
- You have the right to file a formal complaint to the appropriate governing board if any of the above rights have been violated.

Licensed Opticians are here for your protection and are bound by the laws of the Commonwealth of Virginia to ensure that your prescription is filled accurately and fit properly. The license must be displayed in a prominent location for your inspection by law.

For your safety make sure that the person dispensing your eyewear is a Licensed Optician.